

# **BUSINESS** FEATURES AND BENEFITS

### Features

- Instant payment on project completion Businesses get paid immediately when the agreed project is completed.
- **Build detailed quotes** The IPromise quote builder creates professional itemised quotes, attach and store photos, documents and files. Break projects into 'Stages' or add 'Variations' to existing quotes.
- Automatic Invoicing and Receipting Quoting is the ONLY payment administration required by businesses. IPromise automatically turns accepted quotes into invoices and issues the receipt to the customer. PDFs are stored within the Project Summaries.
- **Project Metrics** View a summary of all your projects such as, the amount of project income you have secured and the amount of work you are currently quoting for.
- **Project Management** Businesses can manage all their projects from the IPromise dashboard e.g. Draft Quotes, Quoted, In Progress, Paid / Closed and even Declined or Expired Quotes.
- Instant Chat Businesses and customers can use the instant and secure project specific chat to keep in constant contact and record key information/decisions. Photos, documents and files can also be uploaded to chat.
- **Review and Rate** On project completion the business and customer review and rate each other. This helps keep everyone focussed on being fair and reasonable throughout projects, just like Trade Me and Airbnb.
- Easy to use no training required IPromise is easy and intuitive to use but in case you need some help we have a great selection of '<u>How To</u>' explainer videos and a <u>FAO</u> section.

## **Benefits**

- Free 90-day trial no credit card required, unrestricted use.
- Transparent subscription pricing. No commission.
- No chasing unpaid invoices.
- No more credit checking.
- Safe and secure for you and your customers.
- Reward for a quality job and service.
- Manage deposits, stages and variations.
- Simple and fair disputes process.
- Peace of mind, because payments will only be released when the project is delivered to everyone's satisfaction.



# How it works (watch a 70s video)



# FAQ's

### How Secure is IPromise?

- IPromise has partnered with BNZ Bank who holds the Trust Account.
- IPromise uses internationally regarded Windcave to securely process all the payments within the IPromise system.
- IPromise Limited operates within the Anti-Money Laundering and Countering Financing of Terrorism Act 2009 (AML/CFT) regulated by the DIA.
- IPromise registered on the Financial Services Provider Register (FSP 1002306) and a member of the Financial Services Complaints Limited Dispute Resolution Scheme (DRS 8793).

### Why do I need to verify my identity to use IPromise?

- NZ law requires IPromise to comply with the AML/CFT Act 2009.
- IPromise use the very best identification and verification process to protect you and us from any illegal conduct.

### What happens if there is a dispute about the project?

- Businesses can be assured that their quoted amount is safe in IPromise until an agreement is reached about the dispute.
- IPromise is not involved in dispute resolution however payments are only released when the dispute is resolved.

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